

In accordance with the Higher Education Opportunity Act (HEOA)(Public Law 110-315), Federal Requirement 34 CFR §602.17(g), and HLC Policy Number FDCR.A.10.050, institutions offering distance or correspondence education “shall have processes through which the institution establishes that the student who registers in the distance education or correspondence education courses or programs is the same student who participates in and completes and receives the academic credit.”

Greenville University offers online courses, which fall under the definition of distance education. This policy applies to all online course work offered within online course pages, which are housed in the Learning Management System.

Greenville University employs a two-pronged method to student identity verification:

1. Login Security
2. Biometric Identity Verification

Login Security:

All users in the Learning Management System (D2L) have unique logins. Each user login matches personal data in Jenzabar EX, therefore users (even when multiple roles are necessary) should not have multiple logins. This prevents users with multiple roles (student and staff, for example) from possible ethical violations.

Student accounts are created through an automated process based on Records Office enrollment in courses. Student accounts are not created on D2L until after they have been registered in courses through the Records Office. Accounts may take up to 24 hours after course registration before they are created in D2L.

The login security exercised for the Learning Management System also applies to systems that facilitate registration, bill-paying, student e-mail, and financial aid.

Biometric Identity Verification:

Greenville University employs the use of biometrics technology to verify student identity. When prompted prior to completing certain learning activities, the students must write a four-digit pin. The technology uses handwriting analysis, IP address, and more to verify that the student completing the work is precisely the individual registered for the course. The University is notified of any suspicious activity and follows up with these reports.

Other Technology to Promote Academic Integrity:

The University uses originality checking software, which scans student work for plagiarism and alerts instructors when student work lacks originality.

Fees:

HLC mandates that students must be informed at the time of registration of any costs associated with identity verification procedures. Greenville University does not charge students for the use of any identity verification technology.

Privacy:

Greenville University is compliant with the provisions of the Family Educational Rights and Privacy Act (FERPA), 20 U.S.C. 1232g, which protects the privacy of student educational records. Further information is available in the Student Data Privacy Policy.